

#### Women in top jobs: experiences across Europe

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- 1 The Context
- 2 Gender Targets the wider view
- 3 Gender Targets at the ECB
- What our experience has taught us

## 1: The Context: key facts about the ECB

- Central Bank for the eurozone, administering the monetary policy of 19 EU member states
- Primary objective: maintaining price stability in the eurozone
- One of seven EU Institutions







Headquartered in Frankfurt since establishment in 1998

#### A diverse workforce



**3,500** colleagues

24 official languages





28+ nationalities





25 **business areas** serving a broad spectrum of functions, managed by



**Senior Managers** 

and

**Managers/Advisers** 

### 1: The Context: our D&I journey

nterna

#### First Diversity Report

- Diversity Forum
- Project Group on Diversity

# Introduction of gender targets with an accompanying Action Plan:

- Attracting female talent
- Work-life balance
- Internal pipeline
- Accountability

## Establishment of employee networks:

- ECB Rainbow Network
- ECB Ethnic & Cultural Group

## **Diversity Workstream** established:

- HR
- Diversity Ambassadors
- Staff Committee
- Employee Networks



Additional gender measures

1998

1999

2007-09

2010

2013

2015

2016

2017

2018

**Public** 





First public statement on diversity



Publication of gender targets

'Sexual orientation' and 'Religion' added to public statement on diversity



First IDAHOT celebrations



#### 2: Gender Targets – the wider view

### What are gender diversity targets?

# Similar to financial targets and other KPIs used in organisations, gender diversity targets are:

- achievable, time-framed objectives which organisations can set on a regular basis to focus their efforts on achieving improved outcomes
- an essential part of managing business performance

**Targets** 

versus

Quotas

**Voya Financial Inc.** 

Willis Towers Watson

**Xerox** 

Yext

Zynga

YouRoom

ZestFinance

#### 2: Gender Targets – the wider view

## Who has introduced targets or quotas? 70+ examples from the private sector

37 Angels 500px Accenture Adecco Airbnb

American Electric Power Edison International

**AOL** 

**APCO Worldwide** 

**Apptentive Arcadia Data** 

Arimo

**AstraZeneca** 

**Augur** 

**Bank of America** 

**BASF** 

Bloombera

Box

**BrightBytes CAPTUREPROOF, Inc.** 

Cargill

change.org

Clarifai

Cloudability

**Coca-Cola Company** 

**Color Genomics** 

Conga **Cylance**  **DataSift** 

**Distil Networks Drilling Info DSC Logistics** 

Eastman

**Egon Zehnder EquityEats** 

EY

ezCater, Inc.

**Farient Advisors** 

Frontier Communications ManpowerGroup

Gainsight

**GE GitHub** GoDaddv

GreatHorn, Inc.

**Grit Labs** HealthHelp **HelpScout** Hera Labs Hollar

**Huffington Post Illuminate Education** 

Intel Intrinsic

Johnson & Johnson

Just Born. Inc.

**Justworks KeyCorp** Linkage LinkedIn

Liveoak Technologies, Inc.

Lua Lyft

**MARI LLC** 

**MATH Venture Partners** 

McKinsey & Co.

Medium

**MetricStream** Monsanto

Moz

ncino **NeoGenomics Laboratories** 

**Nootrobox** 

**Newmont Mining Corp.** 

Nordstrom Nutanix **Pinterest Pluralsight POPVOX** Queralt Inc

Revolar

SAP

Scholarium SAS

**ScienceVest** SendGrid

Showpad Simple Energy

Skytap, Inc.

Slyce

**Spencer Stuart** 

**Spotify** 

**Springborad Growth Capital** 

Sprinklr Inc Squord, Inc. **Submittable** 

**T3.AM** 

**TaskRabbit** 

**TCGI** 

**TD Industries TeamSnap Techstars Thrivous** 

turnitin UnifvID **Unitrends** 

**VF** Corporation

**V School VMware** 

www.ecb.europa.eu

#### 2: Gender Targets – the wider view

# Who has introduced targets or quotas? Key examples from the public sector

### **European Commission**

- Target of 40% women in senior and middle management by the end of the current mandate
- Overall targets are accompanied by a programme of measures and local targets by business area

#### **International Monetary Fund**

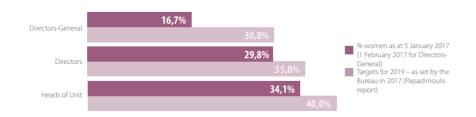
- Targets for the representation of women in B-Level posts, with specific targets for economists and non-economists
- Recruitment target of 50% women for A9-B5-Level posts



Share of B-level staff			
Region	15.9 (53)	21.0 (70)	
Africa (sub-Saharan)	5.4 (17)	7.0 (23)	-1.6 (+5)
East Asia (ASEAN +3)	4.8 (16)	8.0 (27)	-3.2 (+11)
Middle East and North	6.0 (20)	6.0 (20)	0.0 (0)
Africa+ (MENA+)			
Transition Countries <sup>1</sup>	3.3 (11)	n.a.	
(2014 benchmark = 4.0)			
Women			
All B-Level	28.1 (94)	30.0 (100)	-1.9 (+6)
B-Level in Ecomomist Departments	25.2 (67)	25.0 (66)	0.0 (0)
B-Level in SCS Departments	39.1 (27)	45.0 (31)	-5.9 (+4)
Share of A9-B5 recruitment			
Region			
Africa (sub-Saharan)	9.1 (13)	10.0 (14)	-0.9 (+1)
Middle East and North	5.6 (8)	10.0 (14)	-4.4 (+6)
Africa+ (MENA+)			
Gender			
Women	37.8 (54)	50.0(71)	-12.2 (+17)

#### **European Parliament**

- Targets set in 2017 for 2019
- Aim is to have 30% women in DG posts, 35% women in Directorships,
   40% women as Heads of Unit



#### 3: Gender targets at the ECB



### **Measuring our progress with targets**





We generate gender dashboards to track our progress by business area and to inform our strategy

- 2013: gender targets set for 2015, 2017 and 2019
- Accompanied by a comprehensive set of gender balance measures, supplemented several times since 2013
- Measures stretch the entirety of the talent management cycle and include leadership training, mentoring, policies on recruitment, promotion and work flexibility
- We have made significant progress in several business areas and at certain seniorities
- However, our overall targets are proving challenging

# We accompany our targets with initiatives throughout the talent management cycle





Career Transition
Support

Talent Development

- Gender targets at each seniority level for each business area
- Leaders are assessed according to how well they leverage diversity

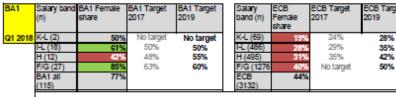
- Talent Acquisition
- Mentoring programme for women
- Women's Leadership Programme
- TalentDay@ECB

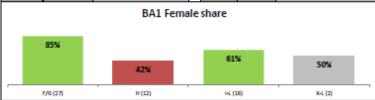
- Inclusiveness Training for all Managers
- Area Head Workshop

- Head-hunting with a gender requirement
- Female representation on selection panels
- Prolonging/closing campaigns with poor gender balance
- Developing an inclusive employer brand

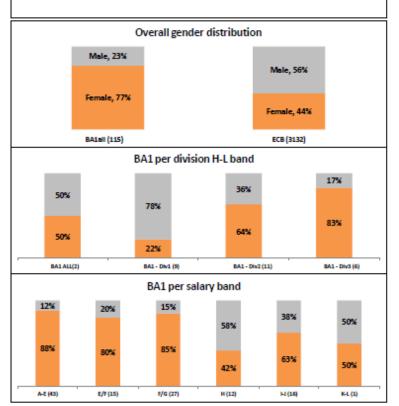
- Using diversity as an additional factor in recruitment decisions
- Unconscious bias training as part of recruitment training

## 3: Gender targets at the ECB - dashboards

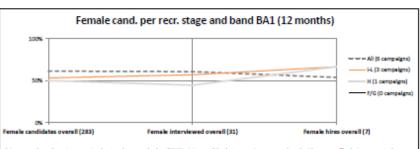




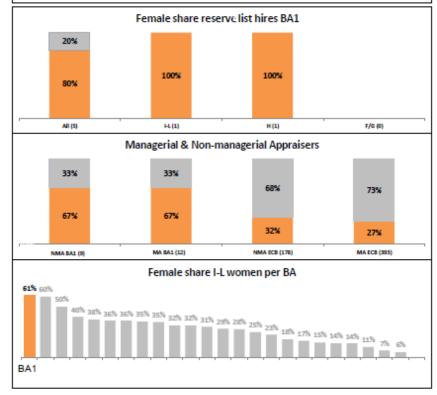
BA1 has reached its target at I-L level. BA1 has not reached its H target. In order to reach its target BA1 would need 2 female(s) at H level with unchanged headcount. BA1 has reached its target at F/G level.



Female cand per recr. stage and band BA1 (12 months)	Female candidates overall (283)	Female Interviewed overall (31)	Female hires overall (7)				Number of campaigns
All (6 campaigns)	61%	61%	54%	39%	39%	46%	6
I-L (3 campaigns)	53%	57%	67%	47%	43%	33%	3
H (1 campaigns)	50%	44%	67%	50%	56%	33%	1
F/G (0 campaigns)	1						0



In case values do not appear in chart and are marked as "RN/A, it is possible that campaigns were closed without an offer being accepted.



### 4: What our experience has taught us

## Making targets effective

#### **Transparent**

Transparency and proactive communication are essential: develop a central message around targets, share the strategy with all staff, publish targets internally and externally.

#### Measurable

Ensure that progress can be measured: set clear targets and clear timelines. Set interim goals and measures: this ensures momentum, focus and the possibility to monitor.

#### **Achievable**

Set achievable targets. This requires analysis of all possible barriers to success and the support needed for maximising the opportunities to achieve them.

#### Local

Managers should be able to influence the metrics and have appropriate strategic control to enable them to achieve their targets locally.

#### Accountable

Create managerial accountabilities and rewards, e.g. linking remuneration or career progression to achieving targets.

### 4: What our experience has taught us

## **Potential challenges**

#### **Merit-based**

It is important to counteract any impression that women are appointed only because of targets, and not based on merit. Targets can work within a merit-based system!

#### **Goal-oriented**

It is important to ensure that the focus on data analytics does not distract from the underlying rationale, vision and goal: improving the culture and effectiveness of our institutions.

## **Any questions?**



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